

Fraud Matters Malaysia



Independent research commissioned by Shell to uncover the commercial vehicle industry's views on fuel related fraud and how it can be stamped out

1) Fleet managers believe fuel related fraud is a serious issue, and recognise that tightening their practices could create major savings. Fleet drivers agree

Fleet managers



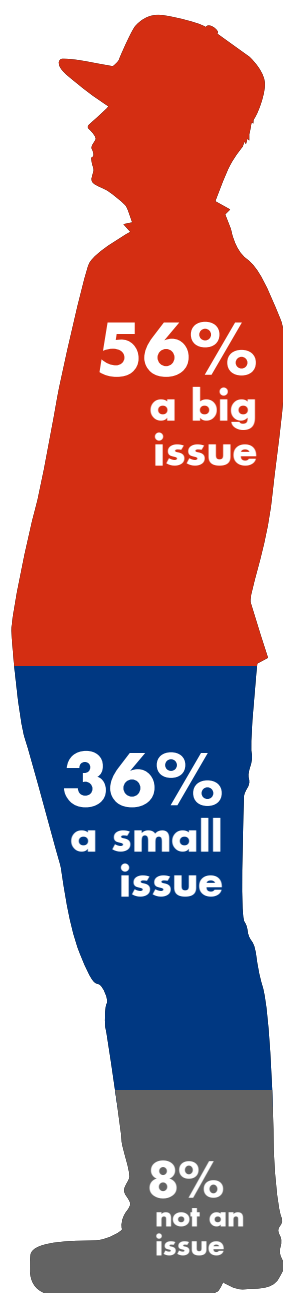
say 25% of managers



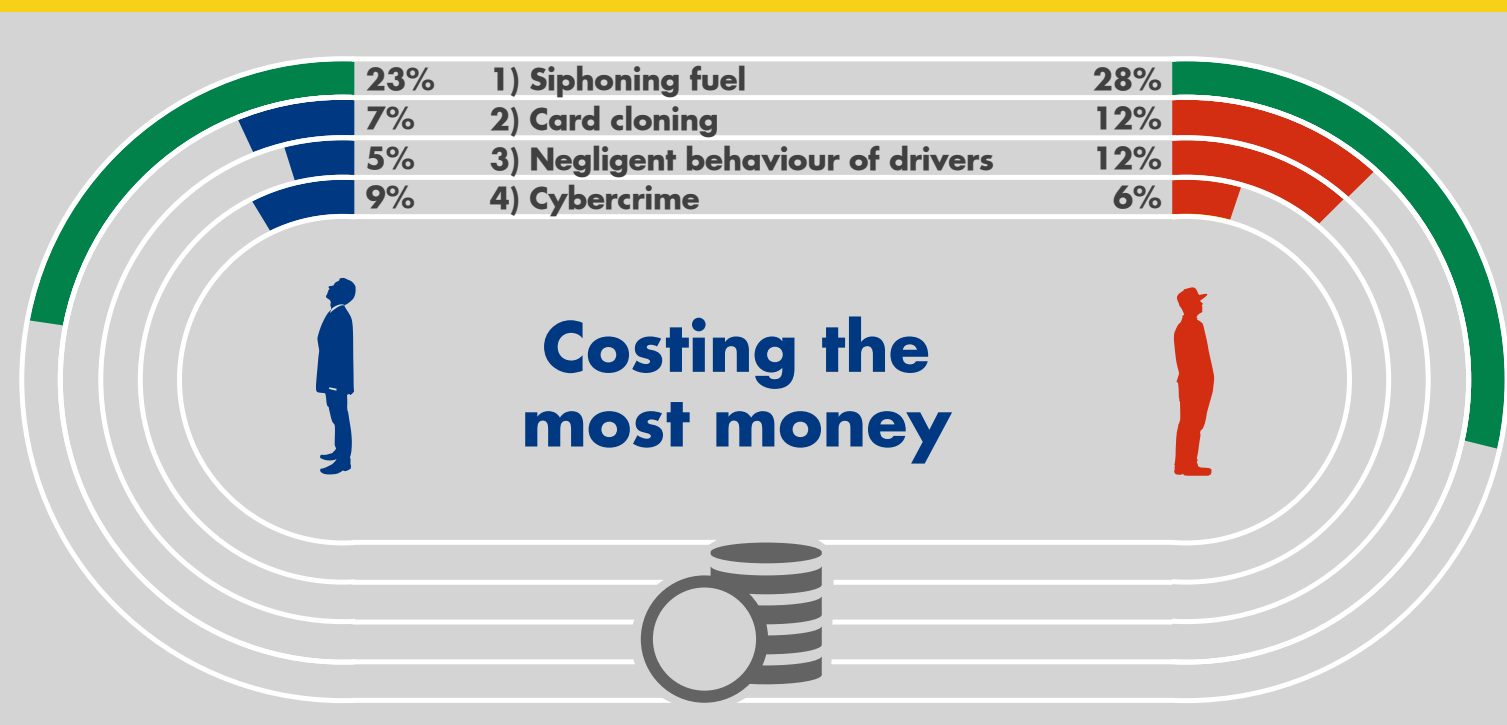
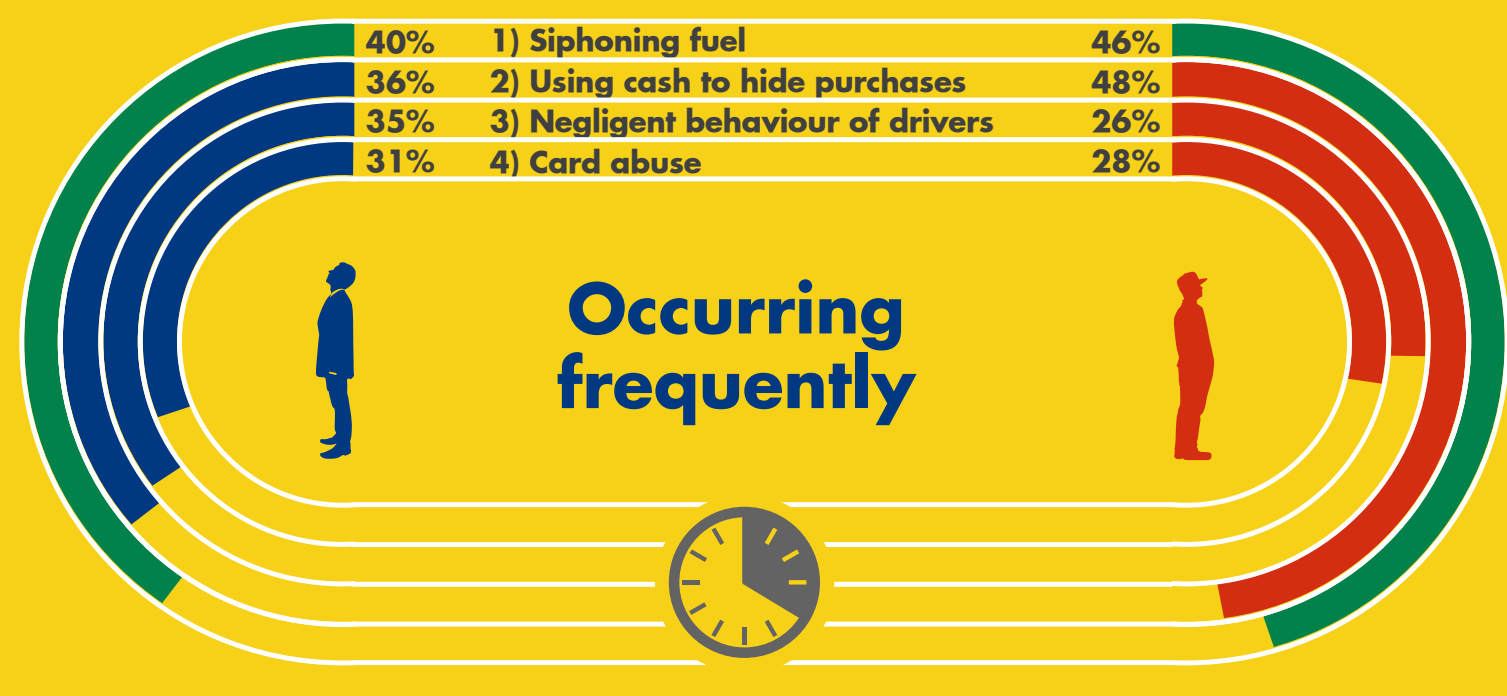
say 67% of managers



Fleet drivers



2) And both consider siphoning fuel to be the one of the most costly and frequent activities



3) Education has an important role to play



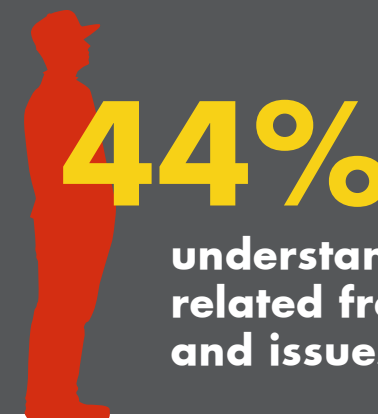
Say 51% of fleet managers

4) But unfortunately not many are able to provide training due to a lack of time and money



42% of fleet managers run training courses for their drivers

5) So the latest information doesn't make its way from the office to the drivers

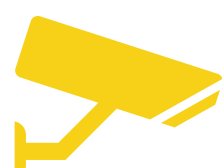


understand latest fuel related fraud trends and issues

6) How can Shell help you combat fraud?



Pin protected cards which allow secure transactions



Over 900 sites with onsite cameras across Malaysia



Dedicated team of security experts constantly reviewing transactions



24/7 fraud alerts, card blocking, secure invoicing, filtering millions of transactions a year